

Website Terms of Use

County Propane maintains this Site for your information, education, and communication. Please feel free to browse the Site. You may download material displayed on the Site for non-commercial, personal use only, provided you also retain all copyright and other proprietary notices contained on the materials. You may not, however, distribute, modify, transmit, reuse, repost, or use the content of the Site for public or commercial purposes, including the text, images, audio, and video, without County Propane's express, written permission. Your access to and use of the Site is also subject to the following terms and conditions and applicable laws. By accessing and browsing the Site, you accept, without limitation or qualification, the Website Terms of Use. If you have any questions about this site or these Terms of Use, please Email Us.

Eligibility to use the Site. You represent and warrant that by accessing the Site you (i) are over the age of 18 years old and of the age of majority in your jurisdiction of residence; (ii) have not previously been suspended or removed from the Site; (iii) will only provide us with true, accurate, current and complete information in the event you create an online account, inquire about our Services, or place an order for Services; (iv) have legal authority to agree to the Terms of Use and that, by doing so or doing business with us you will not violate any applicable laws or other agreement to which you are a party; and (v) consent to processing of information in the United States. If we believe or suspect that your information is not true, accurate, current or complete, we may deny or terminate your access to the Site or Services (or any portion thereof).

Compliance with Laws. By downloading from or using the Site, you agree to comply with all applicable laws and regulations, including U.S. export and re-export control laws and regulations.

Refund Policy. If for any reason your account was improperly charged, please contact the County Propane office. The phone number and address office is listed on your most recent invoice or statement.

Governing Law. The Sites are governed by and operated in, and in accordance with the laws of, the United States, and are intended for the enjoyment of residents of the United States. County Propane makes no representation that the Site is governed by or operated in accordance with the laws of any other nation. Any controversy or claim arising out of or relating to these Terms of Use, including the Privacy Statement (which is incorporated herein by reference), or this Site or the use thereof, shall be governed in all respects by the laws of the Commonwealth of Pennsylvania, and any litigation, arbitration, or other dispute resolution proceedings shall take place in the state or federal courts of Montgomery County, Pennsylvania.

Forward-Looking Statements. Information on the Site, other than historical financial information, may consist of forward-looking statements that involve risks and uncertainties. These statements may differ materially from

actual future events or results. For instance, factors that could cause results to differ from these statements include the rate of adoption of new technology, competitive pricing actions, and marketing programs, among others.

No Warranty. THIS SITE AND ALL MATERIAL AND CONTENT ON THIS SITE ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, OR NONINFRINGEMENT. Without limiting the foregoing, County Propane does not promise or warrant to you that any aspect of the Site and system will work properly or will be available continuously. County Propane also assumes no responsibility and shall not be liable for any damages to, or viruses that may infect, your computer equipment or other property on account of your access to, use of, or browsing in the Site or your downloading of any materials, data, text, images, video, or audio from the Site. While County Propane uses reasonable efforts to include accurate and up-to-date information in the Site, COUNTY PROPANE DOES NOT WARRANT OR MAKE ANY REPRESENTATIONS REGARDING THE USE, VALIDITY, ACCURACY, OR RELIABILITY OF, OR THE RESULTS OF THE USE OF, OR OTHERWISE RESPECTING, THE MATERIALS AND CONTENT ON THIS SITE OR ANY SITES LINKED TO THIS SITE. Some jurisdictions do not allow the exclusion of implied warranties, so some of the above exclusions may not apply to you.

Links to Third Party Sites. Certain links in this Site will let you leave this Site for web sites, web pages or services not operated by County Propane or its affiliates ("Third Party Sites"). Third Party Sites are not under the control of County Propane is not responsible for the contents of any linked Third-Party Site or any link contained in a Third Party Site, or any changes or updates to such Third Party Sites. County Propane is providing these links to you only as a convenience, and the inclusion of any link does not imply endorsement by County Propane of the site.

Right to Update. County Propane may at any time revise these Terms of Use by updating this posting. You are bound by any such revisions and should therefore periodically visit this page to review the then-current Terms of Use to which you are bound.

Privacy. County Propane s recognizes and respects the importance of maintaining the privacy of visitors to our Site. In our Privacy Policy we describe why we gather visitor and customer information, what information we collect, how we collect it, what we use the information for, and the steps we take to protect your information. You can find the Privacy Policy, which is incorporated into this Agreement, on our home page and by clicking here: www.countypropaneonline.com/legal-privacy. By using this Site you agree to the terms of our Privacy Policy.

Limits on County Propane Abilities. A Web site such as this one can never be perfect, and thus County Propane may inadvertently use or disclose your information in ways not contemplated by this Web Site Terms of Use and our Privacy Policy, or even in direct contravention of it. For example, there could be a glitch in the software that could result in an unintended disclosure, or County Propane might also make ad hoc use of your information in ways it can't contemplate here. County Propane uses industry-standard methods of securing its database of user information, such as, if and where appropriate, firewalls and limits on who can access user information databases. However, please keep in mind that there is no such thing as perfect security on the Internet. County Propane will do its best to work with you if such situations arise, but your sole remedy in these cases is to have County Propane s try to rectify the problem as soon as it can.

In addition, although highly unlikely, it is possible for Internet transmissions containing your personal information to be intercepted by others. It is impossible for County Propane to ensure the privacy and security of all transmissions made to and from the Site while in transit.

County Propane does not control the privacy policies of the sites to which it provides links, and you should be aware that if you click through to such a site, you will be subject to that site's privacy policies.

Updated January 2020

Your Consent and Changes to This Policy. Subject to the above provisions, by using our Web Site, you consent to the collection and use of information by us. If we decide to change our Web Site Terms of Use or Privacy Policy, we will post those changes on this page so that you are always aware of what information we collect, how we use it, and under what circumstances we may disclose it.

County Propane welcomes your comments and feedback concerning its Terms of Use and Privacy Policy.